# COMMUNITY PATROLS Of New Zealand



Looking good! Timaru Community Patrol is kitted out with their banner and new livery

## NOVEMBER Patroller Briefing



@communitypatrolsof
newzealand



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## A Word from our Chair.



I want to thank all those that contributed to the recent Special General Meeting (SGM) called by the CPNZ Trust Board. Everyone that voted, attended, emailed, phoned, read documents or even those that simply put some thought into some of the matters raised, added value to the organisation. Open and frank

dialogue is always the best answer. I won't comment any further here as you will also receive the minutes of the SGM and more comments from me. Very importantly, it is timely to recognise other volunteer or charitable organisations in New Zealand that contribute towards safer communities. A number of these organisations, like CPNZ work with Police and within communities in a variety of ways to prevent crime and reduce victims.

One of these is Crimestoppers, which had plenty to celebrate recently as they marked their 10th anniversary at Government House in Wellington. Based on a UK initiative, Crimestoppers commitment to anonymity for the people who contact it has never been shaken.

I attended on behalf of CPNZ and along with other guests heard from a number of speakers about the organisation's origins and the incredible work it does passing on information to the Police and other agencies. Inaugural Chairman John Perham was acknowledged for his massive contribution to the organisation over the last decade.

I encourage all patrollers and members of CPNZ to go to the Crimestoppers website (www.crimestoppers-nz.org) and familiarize yourself with the significant value they contribute to the safety of New Zealanders.

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## LOOKING BACK AT OCTOBER

#### GETTING OUR BRAND OUT IN NORTHLAND



Northland District has done an amazing job in getting the CPNZ brand out to their local community with a beautiful sign advertising the amazing work that Kawakawa Community Patrol, Kerikeri Community Patrol and Kaikohe Community Patrol do. Congratulations!

#### HAMILTON PATROLS WORKING TOGETHER

Hamilton Emergency services had a local Heroes Day 10th October, with various Emergency services present including the three Hamilton Community Patrols. What a great opportunity for recruitment and getting the name out there to the public.



#### KAPTI COMMUNITY PATROL OUT IN THE COMMUNITY



The Kāpiti Coast Older Persons' Council once again held one of their very successful Seniors' Expos for those older people who love life on the Kāpiti Coast. It was held at the Waikanae Memorial hall and comprised around 50 exhibits, stalls and displays from a wide range of community groups and businesses. The Kapiti Community patrol was invited to participate.

#### HAPPY BIRTHDAY NEIGHBOURHOOD SUPPORT NZ!

Neighbourhood Support New Zealand (NSNZ) celebrated twenty years since they changed from 'Neighbourhood Watch'. Katryn from National Office attended the celebration, pictured with the NSNZ Board Chair, Louise Grevel who is also Patrol Leader for Ranui-Swanson Community Patrol.



### SARAH - VETTING, ID CARDS, DATABASE UPDATES AND ACCOUNTS

Police Vetting Services have cleared their backlog and vetting application processing time seems to have shortened significantly. This is great news for those Patrols trying get a few new recruits through in time for the Christmas period. Please remember that by ensuring the forms are filled in correctly and by sending applications directly to me at database@cpnz.org.nz your application will go through far quicker.

Is your Patrol looking at getting some new high-visibility apparel? Please contact me at accounts@cpnz.org.nz first, as we have buying power from a new supplier which might mean cheaper prices and better quality for your Patrol.

#### ACCOUNTS@CPNZ.ORG.NZ/ DATABASE@CPNZ.ORG.NZ/ 0274550007



## TRAINING@CPNZ.ORG.NZ / TONI: TRAINING AND EVENTS



**23 days until mandatory training MUST BE COMPLETED**! By midnight 30th November 2019, modules 3, 4, 5, 6, 7, 8, 9, 10 must be completed with grades of 100%. Police Liaison Officers have been made aware that from the 1st December 2019, any untrained Patrol members are not working within our MoU, are in breach of Health and Safety Legislation, and therefore must be stood down from Patrolling.

If you have any issues with getting this mandatory training done before the deadline, please let me know ASAP at training@cpnz.org.nz so we can make alternative arrangements which help your situation.

### KATRYN: SUPPORT AND COMMUNICATIONS

Thank you to everyone who has actively engaged with National Office regarding all the changes we are implementing at the moment. It has been great to see upwards of 70% of all Patrols having their say. The amount of variations across the country regarding how Patrols are run is huge, so please don't assume that your input isn't going to be helpful.

Please don't forget that we have an email address (feedback@cpnz.org.nz) for putting forward any ideas for CPNZ as a National organisation, no matter how small. We want to know what is working, what is not working, ideas on something completely different that we could do. Let us know so we can keep growing CPNZ as an organisation!

OFFICE@CPNZ.ORG.NZ / 0272932877



#### R E C O G N I S I N G E X C E L L E N C E



Congratulations to Margaret (Gig) Green who was awarded a Certificate of Appreciation by the Bay of Plenty District Support Team Leader Dave Reader. Gig has contributed a significant amount of her time and effort not just to her Patrol where she holds the role of Patrol Leader, but to the District as a whole. The celebration was particularly special as it was paired with the Te Puke Community Patrol's 25 year commemoration.



Stuart & Mary Hampton, (Te Awamutu Community Patrol) were presented with a Certificate of Appreciation from Inspector Andrew Mortimer, Area Commander Western Waikato by Constable Ryan Fleming. The certificate acknowledged the work done by Stuart and Mary regarding recruitment, training and administration of patrollers for CCTV and Te Awamutu Community Patrol. Patrol numbers have increased from 21 to 65 patrollers! Congratulations to all the Patrols who managed to secure funds through their local Good in the Hood campaign by Z!







GOOD \_\_\_\_\_in the HOOD

**Don't forget to recognise your volunteers....** let us know who deserves recognition at office@cpnz.org.nz

## SOME TIPS AND TRICKS

#### USING PATROL MEETINGS TO KEEP YOUR PATROL MEMBERS ENGAGED.....

Life is busy! Many Patrols are having trouble getting the numbers to attend their Patrol Meetings and assume that lowering the number of meetings is the answer. Unfortunately, research has shown that this is not the case and can in fact make things worse.

Research from Volunteering New Zealand and Exult, has shown that more regular meetings are advantageous, as they keep the team building alive. They have also found that the more structured the meetings are (formal agenda, mandatory, etc.) the more engaged volunteers feel. Volunteers in this day and age need to feel like they are giving up their limited free time for a reason and are actually making a difference or they will simply move on. The research has indicated that volunteers respond best when treated as employees in the way of structure and professionalism.

Some volunteer groups meet monthly, or bi monthly. However, it is when meetings become less frequent than bi monthly that issues begin to arise. This can result in the loss of volunteers, quite quickly due to disengagement, a lack of direction and dwindling team spirit. The more successful meetings (attendance wise) have had a little bit of food available and occasionally does something fun e.g. have the meeting while out to dinner or hold it outside on a nice evening. The biggest point made by this research was that the more regularly the patrol meets, the shorter the meetings and this leads to people dreading them less.

By following this structure, you can get volunteers into the habit of setting aside just 30 - 60 minutes every 4-8 weeks and becoming really engaged in meetings. Further suggestions from the research which might be useful for your Patrol meetings, is the floor being opened to Patrollers on a number of issues during meetings, for example workshops around what can be improved such as funding initiatives, a section to discuss what local areas they have noticed that might need some extra attention (self-tasking's), a health and safety reporting section – in essence really push to have Patrollers contribute so they feel useful, heard and part of the team.

#### Welcome Mt Albert / Pt Chev Community Patrol

Mt Albert has enjoyed having a Community Patrol for many years. When a need for a Patrol in Point Chevalier came up, Mt Albert generously put up their hand to expand their geographical borders. Does a nearby suburb need you?

#### Don't forget to celebrate International Volunteer

Day..... The 5th December is International Volunteer Day. We hope that all Patrols use this special day to enjoy some well deserved social time with their volunteer colleagues.

Some ideas might be:

- Patrol dinner out
- An awards night
- Some silly fun like bowling
- A joint celebration with your local NSNZ, CDNZ and FENZ groups

#### Outward Bound 2020 Courses

Don't forget, Patrollers with CPNZ can now access Outward Bound courses for a fraction of the normal cost. Do any of the below dates suit you? If so, speak to your Patrol Leader to gain their support and ask them to send your details along with their support through to the National Support Manager Cheryl.

#### **18-26 year olds:** May 4th > 24th June 3rd > 23rd

July 1st > 21st July 29th > Aug 18th Aug 27th > Sept 16th

**27-45 year olds:** June 3rd > 23rd May 17th > 24th

**40+ year olds:** May 17th > 24th



#### Welcome Picton Community Patrol

Picton CP has been set up by Blenheim CP which will continue to act as a parent Patrol under the newest system for setting up Patrols in small areas which may not have the numbers to run alone.

#### Welcome Porirua Pasifika Community Patrol

Formally known as Kapti Mana Pasifika; Porirua Pasifika has been revitilised and is underway with it's recruitment, looking to be on the road very shortly. A great example of a Patrol being pulled out of recession by passion and dedication!

### A MESSAGE FROM ALL TRUSTEES AND STAFF....

"To all Patrollers, stay safe and thank you for the work that you do"