



# Community Patrols of New Zealand

**AUGUST 2021  
PATROLLER  
BRIEFING**



@communitypatrols  
ofnewzealand

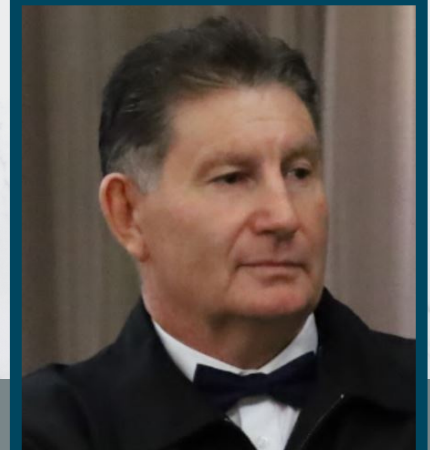


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# A Word From Our Chair



**Chris Lawton -**  
**CPNZ Trust Board Chairperson**

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Firstly I want to say farewell to some important members of our organisation: Cheryl, Sarah, and Holly have all left to take up jobs and establish careers in other fields of employment. I am glad that CPNZ has been part of their development and that we have benefitted from their experience and dedication. It is unusual that these all come at once, however, those of you who are employers understand the vagaries of these sorts of things. In particular I want to note that Cheryl remains as the Masterton Patrol Leader and fills in the vacant District Leader role for the Wellington district.

On behalf of the Board I have kept a close eye on the office business and am very happy to say that there has been no slow down in communications for support.

By the time you assimilate all that is contained in this briefing, Heather McMillan will have started (Monday 16th). She brings some very good skills to our organisation, having studied CPNZ as part of a criminology paper, and will work alongside Toni, Liam, and Katryn at National Office.

There are some important things being reported in the Briefing; check out the intelligence assessment currently being carried out by Police and the short article on Border Control Volunteers (both on page 02).

It is a very satisfying moment when we are recognised as part of the solution to future emergencies. By the end of the year, some selected and trained Community Patrollers will be authorised to take up roles with Police at checkpoints should they ever be required again due to emergencies such as COVID-19. The article is brief but fascinating as aspects are still developed in the inner sanctums of Police and halls of Government.

*Chris Lawton*

# Border Control Enforcement Volunteers

The new COVID-19 Public Health Response Act 2020 allows for the accreditation of 'Enforcement Officers including 'volunteer enforcement officers' working under them.

The Govt has determined strict protocols on who could be considered and have limited this to a small group including Community Patrollers.

The legislation and strategic development is to prepare legal enforcement officers in place in the event that lockdowns occur again.

There will be some important criteria for applicants once this is signed off by the Commissioner. This will include an application process, selection process, and numbers based on the size of districts. Training will also be mandatory.

This will roll out fast, and those interested should prepare a CV or bio. Please watch out for more information from your Patrol Leaders or the CPNZ website.



# Intelligence Assessment

Police National Headquarters are working hard behind the scenes for CPNZ. Liz Philipsen at the National Intelligence Centre (NIC) in headquarters has picked up the task of determining the level of relationship between CPNZ and Police, along with the amount of information sharing that is appropriate and practicable, and assessing what the best mode might be. The end goal is to improve the intel that we share between our organisations.

To date, many Police Liaison Officers have also been canvassed.

Liz has already been to a few locations around the country and met with key people such as Patrol Leaders and District Support Team Leaders. A request from Liz has gone to Patrol Leaders to consider the information required and to send a report.





# Recognising Excellence

## Queenstown CP's Triumphant Saxophone Player

Queenstown CP is having a little song & dance about their new Patroller, Elliott Allemand. The son of current Patroller, Franck Allemand, Elliott is an internationally renowned saxophone musician, having won two gold medals at the 2020 World Championships of Performing Arts (WCOPA).

He's now set his eyes on even greater heights, having been accepted a scholarship to the prestigious Berklee College of Music. Berklee has a long history of producing acclaimed, Grammy Award-winning musicians, with alumni such as John Mayer & Quincy John.

Elliott is also representing New Zealand at the 2022 WCOPA in Hollywood, and working on his first album. CPNZ is incredibly honoured to have such talent in our mix and look forward to seeing Elliott's name in light someday soon.



*From left to right: Franck, Elliott, and Cindy Allemand.*

## North Harbour CP Rooting For Local Hero

Jane Hunter, North Harbour CP's Operations Coordinator, has been selected as one of the six finalists for Westfield's Local Heroes awards for the second year in a row! If Jane receives the most public vote, she and North Harbour CP will win \$10,000.

Jane has been nominated for her work with NHCP, which she's been with since her retirement several years ago. Jane has dedicated much of her free time to the Patrol, training Patrollers, working till the early hours, and coordinating the efforts of the Patrol.

Winning this prize would give NHCP the resources to increase patrols from three to seven days a week - an unequivocal benefit to both NHCP and the community they serve.

*You can help Jane and vote for her here:*

***<https://bit.ly/3jKBstH>***



*Jane Hunter, Westfield Local Heroes nominee.*



# Cleaning up Albany's Street

North Harbour Community Patrol joins a multi-agency project group to address rising crime in the Albany/Auckland area.

The level of construction and expansion in the retail & commercial space of the Albany district has coincided with a rise of opportunistic crime in the area - something that's becoming a significant issue for the wider North Shore community.

Theft, vehicle-related crime, along with all other categories of crime Police respond to are of particular importance to the community and play a huge part in them being safe and feeling safe.

The Albany area is a complex one to govern due to the number of groups that have a vested interest in the overall area, its expansion, and its success. To discuss how best to respond to the recent crime wave, a gathering of decision-makers from various interest groups was held, with the purpose of devising a coordinated problem-solving approach to the Albany area. Various agencies and companies that are working in the vicinity work through common issues with a view to reducing incidents of crime, and ultimately making it a safer spot for the community.



*North Harbour Patrol at their July AGM.*

A one-day seminar with persons from the multi-agencies was held.

The agencies included:

- Local Regional Community Board (Hibiscus/Albany/Bays)
- Joint Transport Operations Centre (JTOC)
- Auckland Council - planning & IT
- Scentre Group / Westfield
- North Harbour Business Association
- Wilson Parking
- Auckland Transport
- Waitemata East Police
- North Harbour Community Patrol

The inaugural meeting identified the primary hot spot crime areas and those with high vehicle crime as well as learning about CPTED (Crime Prevention Through Environmental Design). From there we set about applying those principles to the Albany area. Each agency left this meeting with a raft of tasks and requests to return to the next meeting with some proposed solutions.

An area was identified as a major source that crime was emanating from - Hooten's Reserve.

This huge parking area, backing into a bush, had been one of the largest collections of criminal, anti-social behaviours, drug dealing, homelessness, and boy racer events.

NHCP patrols this area, with each patrol returning intel on who was occupying it. The NHCP was well known to the occupants, who didn't take kindly to our presence, greeting Patrollers with suitable abuse & intimidation. Most nights, the total number of permanent overnights reaches about 30, and overall vehicle, junk, tents, dogs, and piles of rubbish average in the size of 60 vehicles.

A secondary source, particularly with vehicle crime, was the large Park 'N' Ride car park set up by Auckland Transport at their Albany Hub which connects with buses leaving via the motorway to Auckland CBD.

After a series of meetings over 3 months, an overall agreement was formed with each agency's contribution to the implementation.

This plan included increased patrol visibility, safer plates events, and a large Safer Plates event for all Westfield staff who parked in the area both day & night. Additional lighting, installation of barrier arms, large bollards, new signage outlining offences and penalties, extra vehicle registration ID, facial ID registration, extra fencing of access areas, and finally a trespass notice to occupants along with assistance for housing those who lived in this area permanently.

The project has been a huge success! Hooten's Reserve is now cleaned up and is a much safer place for local residents & visitors. Vehicle crime in the Park 'N' Ride area, which was experiencing around 6 car thefts daily, is now significantly reduced thanks to the collective efforts of local entities.

NHCP collectively with other agencies made real tangible changes to the area that will benefit the community and our respective organisations.

This story was contributed by:

Jane Hunter  
Operations Coordinator  
North Harbour Community Patrol



*North Harbour Patrol at a recent training event*

# Looking Back at July

We're finally through the coldest month of the year! While things may have been cooling down outside, CPNZ Patrols were on a hot streak of uniformly outstanding work. New cars, learning to save a life, and the heroic actions of a Patrol Leader during the flooding of Westport, are some of the highlights from another marvellous month for CPNZ Patrols.

*Christchurch North CP* is now celebrating the launch of their long-awaited new Patrol Car on July 10th. Purchased with the help of their local sponsors, the vehicle will allow the Patrol to cover twice their usual search area and cover all the extra tasks they pick up from local Police that help support their community. With 25 Patrollers, Christchurch North report, on average, an astounding 50 suspicious vehicles and 20 acts of suspicious behaviour. With a new vehicle and growing Patroller numbers, the Patrol is expecting to increase their efforts and gain further outputs.



*Christchurch North Patrol members at their new vehicle's unveiling on July 10th*

*Kapiti & Waikanae Patrols* attended a CPR & defibrillator training session presented by Wellington Free Ambulance. Valuable knowledge was gained by all patrol members. Remarkably, when people were asked, "Out of 10, how would you rate your confidence to help someone in need of CPR?" Most people gave 6s & 7s, with a few that rated themselves as 0s. After the session, most were 10s & 9s, which include those who had no confidence whatsoever. This training is so important for our patrols and communities as every minute of not doing something survival decreases by 10%, and apparently, using a defibrillator increases your chance of survival of a cardiac arrest from 29% (from just CPR) to 70-80%!



*Kapiti & Waikanae Patrol enjoying their CPR training*

*Kapiti Patrol is looking to add a defibrillator to their Patrol car, but they need our help! If you can spare a few dollars and help Kapiti reach its goal of \$3,376, you can donate here: <https://givealittle.co.nz/cause/defibrillator-for-kapiti-patrol-car>.*

*Thanks to Riaan de Bruyn, Kapiti Patrol Leader, for this story.*



# Looking Back at July Continued

Willy Harding, Patrol Leader for Kawatiri (Westport) CP, says he was “just doing what needed to be done” in his pursuit to help out his community famished by the recent flooding in Westport. Owner of Grumpy Takeaways, a local Fish & Chip shop, Willy and his staff cooked and delivered 100+ meals a day to those left homeless by the disaster. Asked for help by Civil Defence, Willy naturally said yes. Simultaneously fighting the floods in his own shop, Willy managed to deliver food all around Westport to motels and schools housing those displaced by the flooding.

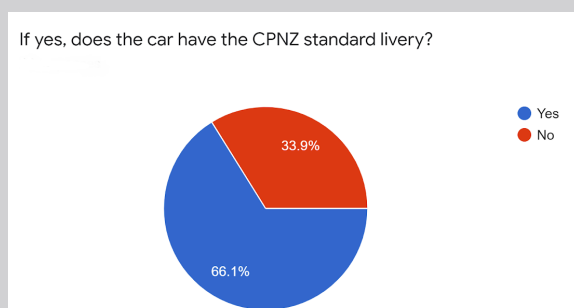
Willy's also been devoted to his community, having started the Kawatiri Knight Owls after a string of car thefts, he quickly gathered 20-30 similar-minded Westport locals to patrol the streets. Once thieves knew someone was watching out for them, these thefts dropped from 20+ a day, to nearly zero.

Willy has just affiliated with CPNZ and is happy to have the extra support CPNZ provides. His working relationship with Marty Price, the Tasman District Support Officer, has made this transition smooth. CPNZ looks forward to working with someone already so actively entrenched as a hero in the community and continuing our mission of preventing crime and reducing harm in communities.

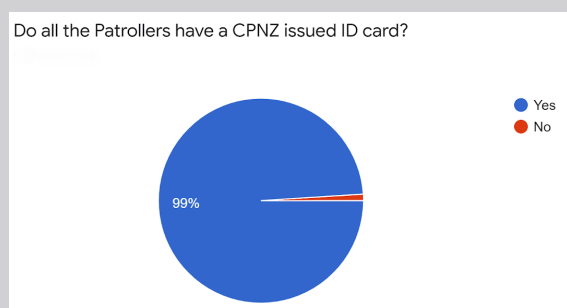
## 2021 Outcome Survey Results

Last month, CPNZ National Office put out our six-monthly survey. The results from this survey are reported to Police on how CPNZ Patrols are performing, and it also helps highlight areas where CPNZ staff can continue to work with Patrols more efficiently and effectively.

Today, we wanted to share some statistics we were particularly proud of, and that show how far CPNZ has come as a professional organisation.



Since being introduced two years ago, it's incredible to see over 65% of all Patrol vehicles adopting the standard livery. This helps distinguish ourselves in the community, acting as a deterrent to would-be criminals, and a symbol of safety to everyone else.



99% of all Patrols have issued their Patrollers an ID Card. These make us recognisable when out Patrolling and when working in a Police Station, along with providing login details for the CPNZ website.

*Please remember ALL Patrollers need an ID Card in order to Patrol.*

# Tomorrow's Police Start with CPNZ



*Left to Right: Snr Sgt Scott Cunningham, Olivia Timmis, Chris Lawton, Jess Robertson, Sgt Dave Murden*

One of the ways Community Patrols of New Zealand supports the Police is to provide a platform that allows prospective 'budding' Police officers to work in the crime prevention field and gain an understanding of what policing communities is all about. This helps them maintain interest and gain knowledge while preparing themselves for the police testing regime.

It was my pleasure to meet two of them, Olivia Timmis and Jess Robertson, two active Patrollers with the North Harbour Community Patrol.

The relationship between Community Patrols of New Zealand and NZ Police has never been as strong as it is at the moment and it's only growing because of the work being done by Patrollers as well as the support we are giving to potential recruits.

A few years with a local Community Patrol sets the scene well for those preparing themselves physically and mentally for the rigorous Police training. It is also a time to contemplate whether policing is the job they really want to do or not.

But the benefits to a Patrol by having these motivated, often younger Patrollers, should not be underestimated. Particularly once they are in the Police's ranks, they will have an innate understanding of community patrolling.

The relationship we see in this photograph between CPNZ, Police, and a Community Patrol says a lot as to what our organisation does and how we support the communities.

# CPNZ Farewells Departing National Office Staff

This month, CPNZ has a few staff changes to announce, so we have a special section this month to announce these exciting, but bittersweet, changes. Some of our National Office Team are moving on and pursuing other career opportunities. Our departing National Office team have left some words of farewell for our CPNZ community.

After 2 1/2 years as the National Support Manager for CPNZ, I look back at the journey I have been on and I feel proud to have been part of an organisation where so many volunteers give up their time to make NZ a place where everyone feels safe.

I would like to thank Chris, the Trust Board Trustees, Toni, Sarah, Holly, Liam, and Katryn for their support & dedication to this organisation.

I am leaving to take on new adventures as an Account Manager for Mediaworks, based in the Wairarapa. But I will remain part of the CPNZ family, as Patrol Leader for Masterton Community Patrol and Wellington District Support Team Leader.



**CHERYL**



**SARAH**

It is with a heavy heart but also excitement that I have decided to move on to the next chapter of my career and take up a role with the Ministry for Primary Industries. I have loved my time working at CPNZ and am very grateful for the opportunities I have had here, the skills and knowledge I have gained will never be forgotten.

I would like to thank Cheryl, Toni, Holly, Liam, Katryn, Chris, Robert, Carol, Lyndsey, Jim and, Sheree for all the support and guidance during my time with CPNZ and a big thank you to all the Patrollers across the country who have made my time at CPNZ meaningful and enjoyable. The hard work you all put in to make our communities safer is amazing, and I am very lucky to have been a part of it. I wish all staff, Trustees and Patrols the best for the future; I can't wait to see where CPNZ goes.



Hi everyone, I would like to take this opportunity to thank the National Office Team, Trust Board and all Patrollers I have met since being a part of CPNZ for the past nine months. It has been a short run for me in this role, but nothing short of enjoyable and exciting. I truly feel so lucky to have worked for an organisation that gives so much and to have met many volunteers across New Zealand who all love, and have a passion, for being the eyes and ears of their communities.



**HOLLY**

CPNZ and the team have been an absolute pleasure to work with and I will never forget the connections I have made through this role. I have gained so many new skills and growth through this role and have absolutely loved being a part of CPNZ. My career has taken a new leap as I have accepted a team coordinator position in the Business Advisory sector at Grant Thornton.

I am very sad to be leaving so soon but am also super excited to see where CPNZ will go in the future. Once again, thank you all for having me on your team and a part of CPNZ. I wish you all, Patrols and CPNZ all the best for the future.



CPNZ National Office Staff at EEE. Left to right: Toni Ferris, Holly Whitney, Sarah Harriss, Cheryl Watson, Liam Dempsey



# Time to Hang Up the Hi-Vis!



*Errol Maffey with his dog, Spike*

*Errol Maffey reflects on his time as Coordinator/Trainer of the Ōtaki Community Patrol:*

"In 2013 Ōtaki Constable Terry Moore asked my wife and me if we were interested in reconstituting the former Ōtaki Community Patrol. We said yes, without realising what lay ahead!

Constable Terry took us to our first patrol training in New Plymouth – on his day off – doing the round trip in a day and then proceeding onto duty! But that's the kind of cop Terry was, he was the best PLO you could ask for: he attended every meeting, organised training, and provided support and positive feedback. The new Ōtaki Community Patrol became affiliated with CPNZ, and over 30 people became our initial members.

Looking back over nearly a decade of service, some of the high points included:

- On a few occasions, we captured runaway horses, and also, once, a couple of lamas. We were just relieved we could prevent the animals from making it to the busy state highway;
- Our reporting has seen stolen vehicles brought to police attention, as well as the arrest by Police of drunk drivers;
- Providing overnight security to the annual Ōtaki Kite Festival, with myself and other Patrollers warding off sleep with copious amounts of coffee and my wife's homemade sausage rolls and cake;
- Promoting the organisation at the Community Expo every September, and speaking to various community groups about what we do.

These days people are so busy, and over the years members have left for a variety of reasons, unhappily sometimes due to serious illness, divorce, bereavement, or moving out of town.

In a happier context, we lost two Patrollers who went on to become police officers. As with every small organisation sometimes there were personality clashes, or resistance to change or leadership style. I have always passionately believed in and insisted on the CPNZ way of doing things. I have always said we should have the same sense of professionalism and standards as that exhibited by Surf Lifesaving, St John Ambulance or the Fire Service but not everyone agreed and so over the years I've copped a lot of flak personally - especially through social media - but 'haters gonna hate' no matter what you do. You just have to get on with the job of helping to keep the community safe.

We've been so fortunate to have the support of local businesses who have generously donated time, service and/or money to keep the Patrol on the road. For example, Ōtaki Automotive provided regular WOF checks free of charge; Chris Thomsen Motors helped source and partially fund two patrol cars. Cars were blessed by a local kaumātua and featured bilingual signage – a first for Patrols in New Zealand, of which we were very proud. To all our supporters: we couldn't have kept going without you!

The Council also engaged us to work through their App 'Antenno' to report on dumped rubbish, graffiti, and malfunctioning street lights, all of which added to the interest on our late-night shifts.

Of course, there have been less enjoyable experiences, and I am sure other Patrols could relate to the following. During our shifts we've been given the finger, threatened, and verbally assaulted, and been spat at. On one occasion the car was 'bottled' and on another, a rear window was smashed. However, these incidents were rare, we just took them in our stride and noted details in our reports! One time, notwithstanding patrol policy we took a badly assaulted woman to safety, where she received medical and police assistance. Although these events could be distressing it was very satisfying being able to help people and most people appreciated our presence. Quite often I would be personally contacted with information or request for help as the first port of call and I would refer them to the Police phone numbers.

Why retire now? Following a health scare, I realised it was time for me to hang up my hi-viz and pass the leadership onto other members, whom I wish every success. It's been an enriching time and I will definitely miss the camaraderie and support of other Patrollers especially at national training events and conferences. I am grateful for the generous feedback from a police officer who said "I wish to commend you for your years of service and professionalism...I know at times it can feel like a thankless task and at times the inevitability of politics interferes with the role. You have made a difference in ways you may never know."

*This story was contributed by Errol Maffey.*



# Patrols Benefit with Benevity!

CPNZ has recently registered to be a recipient of funds through Benevity.

Benevity is a donor/charity matching service that enables corporates to support their employees' community volunteering efforts and to demonstrate a commitment to Corporate Social Responsibility (CSR).



Companies give donatable grants in exchange for employees' community volunteering. Benevity currently supports clients in over 200 countries, in 15 languages and seven currencies. For more information, visit <https://benevity.com/>.

Many large corporations engage with Benevity and similar organisations to encourage community-minded activities by their staff. Employees log their volunteering hours on the website, and the employer recognises that by allocating funds to that employee that they can donate to a charity of their choice.

Patrollers can sign up for Benevity through their employers if the employer is signed up to Benevity. Or your employer may be associated with another organisation similar to Benevity.

The Patrol Leader for Wellington North CP works for an American company that uses Benevity to help deliver its CSR programme. He saw the opportunity and has worked with CPNZ Head Office to have CPNZ register for the Benevity scheme on the Benevity website. He has recently logged all of his volunteering hours from last year (around 20 hours + per month), and his company has given him AUD \$1,300 to donate, which of course he has now had Benevity send to the Patrol. They have their petrol bill sorted out for the next several months, all from just one Patroller. One of the Patrol Leader's work colleagues has joined the Wellington North CP too, and he is also logging his hours; which is more income was generated for the Patrol. Another WNCN Patroller works for a multinational engineering firm. They have a CSR programme too, and their provider is . . . Benevity. So that Patroller is busy logging all of his volunteer hours too. WNCN petrol bills are sorted!

So if your employer has a volunteer scheme check it out to see whether it might include some Corporate Social Responsibility grants. And get logging your hours. You might be able to generate some 'free' money for your Patrol for the work you are already doing. We must have many Patrollers spending their time volunteering for CPNZ via their local Patrol, and if their employer has a CSR scheme, there might be quite a good income stream for many Patrols around the country. Check it out!

*Written by Sarah Harriss and Grant Singal - Patrol Leader of Wellington North CP*

# Tips, Tricks, & Other Bits

## Training

When enrolling for the online training keep it simple. I am seeing most new enrollments using their CPNZ ID Card Number for their username which is great. For your password, you can also use your Surname (as for the Members tab) with the addition of a number and character as long as it is 8+ characters in length. Keeping these simple will ensure you don't forget it.



**TONI**

For the training modules, if you find you have answered any questions incorrectly, you're able to go back and complete the module again to score 10/10. There are no limits to how many attempts can be made to achieve this.

[training@cpnz.org.nz](mailto:training@cpnz.org.nz)

A reminder to all Patrols, with the move to having all modules being completed online, it is a good idea to ensure you have someone within your Patrol Leadership team with access to view all online training results. This is given to all Patrol Trainers who are enrolled online and can also be given to Patrol Leaders. If you do not have anyone with this access, or are unsure if you have anyone with this access, please contact me.

## Offline Training Results

If you have previously had Patrollers complete their training offline these results will not be found online. For these results to be loaded online requires the Patroller to have an online profile. As we have just over 900 Patrollers showing as completed offline, it is not feasible for me to make profiles to load these results.

## Statistics

Statistics should be entered by the 20th of each following month of patrolling. *Entering statistics is a requirement under the Patrol's Affiliation to CPNZ.* You're currently only able to enter up to the last five months plus the current month. If you have not entered statistics before this, unfortunately, you will not be able to enter them. If you require your statistics from the previous year we suggest you take a copy of the previous year's entered information once we click over to the next year. We do not hold historical statistics for each Patrol. The statistics are incorporated into the National Statistics figures.

You can find the Guide to Statistics and a list of categories on the CPNZ website.

# Working, Safer, Smarter, & Healthier

We've added a new section to the Patroller Briefing all about health and safety when you're out patrolling. We want Patrollers to stay safe when performing their duties, and this reoccurring section will give some tips on some best practices for when on patrol. The work we do in our communities is important, but your own safety is also paramount to CPNZ.

## Reporting Assaults

Earlier this year there was an incident that highlighted the risks involved in the work we do for the community. An intoxicated person in danger of being run over tried to strike a Patroller and damaged their car while they were waiting for Police to arrive. The Patrollers involved did a great job and probably saved the person's life, but we do face aggression on the streets and on occasion situations do get violent.

This is particularly the case when we get out of the car to carry out our observations on behalf of the Police. Please think really carefully about whether you need to get out of the car when there are - or are likely to be - intoxicated and / or aggressive people around. Usually, you won't. We want you to stay safe.

If you are involved in an incident involving an injury, Patrollers are required to inform CPNZ. This is so we can offer assistance and submit a report to Police.

- **Minor and no one is seriously injured**, this reporting can wait until office hours (Monday, 9 am) and be reported to the office landline of 04 817 0228 or via [office@cpnz.org.nz](mailto:office@cpnz.org.nz)
- **Serious and a Patroller is badly injured**, this would be reported immediately to CPNZ Chairperson using the after-hours number, 021 248 4356, also found on the CPNZ website.



# Final Words

Friday, August 27th is **Daffodil Day**, - a day Kiwis' recognise those battling cancer. With 25,000 Kiwis diagnosed with cancer each year, every little bit helps both cancer sufferers and their whānau. Donating, Fundraising, and volunteering are all incredible ways to contribute. To find out more visit the Daffodil Day website here: <https://www.daffodilday.org.nz/>.



Monday, August 9th was **International Day of Indigenous Peoples** - where people all over the world recognise the 476 million indigenous peoples, or 6.2% of the world's population, living in 90 different countries. 2021's theme is "Leaving no one behind: Indigenous peoples and the call for a new social contract." This means we all must recognise their right to inclusion, participation, and approval in whatever system they chose to live in.



**Father's Day** - The first Sunday of September is, of course, Father's Day. It's the one day of the year we have a celebrate the old man. Whether you take it out for dinner, a beer or just give him that well overdue call, let him know how much you love & appreciate him.

