



Community Patrols of New Zealand

**SEPTEMBER
2021
PATROLLER
BRIEFING**



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A Word From Our Chair



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It was a pleasure to hear Patrollers back out looking after their communities again around the country. COVID, once again, has slowed us down, but not

diminished our resolve to keep communities safe. Those of us in Auckland are just biding our time until we are out there once more.

Well done to the Patrols that are assisting other community groups to deliver food, checking on the vulnerable, and carrying out other important community functions. While it was important for us all to lock down and stay safe, there have been times when Patrols have done what is needed.

It was disturbing to hear there was another attack on members of the public again, this time in Auckland. I have already heard from some Patrols supporting Police with reassurance Patrols around the various supermarkets around the country. This attack falls shortly after a similar attack in Dunedin in May this year. Attacks can be criminal or terrorist based, but the effects are just as bad.

Late last year the Police launched some online guidance for those responsible for protecting people in crowded places from attack. These resources inform those planning against these forms of attack and inform the public how to respond.

So, what can we do to support this Police initiative? A website is under development that provides free training in this area for Patrollers and other community-based security or safety groups, advising what they should do when coming across violent situations, including terrorism. I will send a link to the site to all Patrol Leaders to forward to all Patrollers. It is important that we assist the Police in this by making ourselves aware. Sadly, like COVID, attacks on the public are with us and here to stay.

Keep safe out there

Recognising Excellence

Kaikohe CP Comms Training

On Saturday 14th August, Kaikohe CPNZ travelled down to visit the Northern Communication Centre in Otahuhu. Jeanette Guttery, who had been working there for 23 years, gave a very informative overview of how Comms operate. Members were surprised at the number of operators during each shift.

A lot of questions were answered and each member was able to listen in on different channels around the Auckland area, which for some was quite exciting. The time went really quickly, not realising we'd been there for 2 hours.

Some comments from the CPNZ members were; 'I found it very worthwhile, very informative, awesome to see the controllers at work and listening in to actual calls, great visualization of controllers at work.' All in all a great visit where they came away with a better appreciation of the Comms operators. It was also nice to catch up with the on-duty Inspector Cornelius Kluessien, who previously worked in Northland.



From left to right: Snr Const Hoani Hippolite, Ngaire Powdrill, Neil MacMillan, Insp Cornel, Kluessien, Jo, Jim Powdrill, Ricky Atkinson, Lindy Mason, Rachel Velden

CPNZ Farwells Trust Board Member

Jim Searle has departed from the CPNZ Board after two and a half years in the role of Health & Safety Officer. He had previously been involved with CPNZ in various positions in the Police - particularly in Counties Manukau East and South. (Howick and Papakura.)

Jim works as an advisor in Health Safety and Security and is moving progressively into retirement with reducing hours.

Jim says he leaves with admiration for the huge amount of work that volunteers put into CPNZ. That applies to Patrollers, Patrol Leaders, and also to Board Members.

"The work CPNZ does for the community adds huge value to people feeling and being safe. Jim wishes the board and CPNZ all the best for the future."



Ex-Trust Board Health & Safety Officer, Jim Searle

Meeting with the Minister of Police

This article was contributed by City to Sumner Patrol Vice Chairman Allan Bain.

In early July I received a phone call from our local MP's Secretary asking if the Minister of Police, Hon Poto Williams and the local MP, Tracey McLennan, could meet up and go out on a patrol. The Minister of Police has her electoral office within our patrol area at Eastgate Mall and I suspect we have been seen when parking up in the mall car park.

I was also asked if we could have a 15-minute meeting before going out on patrol. So, a meeting was set for July 19th at the local electoral office with a short patrol to follow around the local electorate, which is within our regular patrol area.

The meeting was attended by the Minister and her Secretary, our local MP, her secretary, myself, and our City to Sumner Patrol Committee member and Trainer, Ray King-Turner.

The Minister seemed to have more than a working knowledge of the patrols in Christchurch, and we went on to discuss the co-operation from the police and how the patrols were working out in the greater Christchurch area. Also mentioned was the success of the Council Graffiti Programme. We also talked about how we raised funds to own our car and equipment autonomously from the Government.

After the meeting, we presented high vis vests with our City to Sumner Community logo on them to the Minister and Tracey McLennan (these were returned later). We later went out with the Minister, her secretary, and Tracey McLennan for another short patrol towards the beach suburbs in Christchurch.

At the end of the patrol, we returned to the electoral office where the photo below was taken.



From left to right: Dr Tracey McLennan, Poto Williams, Allan Bain, Ray King-Turner.

My feeling is that the meeting was a good chance to allow a local MP and the Minister to gain first-hand knowledge of community volunteer work in their patch.

Looking Back at August

As we enter September, some of us may just want to forget August for bringing us another level 4 lockdown. Here at CPNZ, we want to remember and celebrate the work of our members all around the country. One Patrol has an inspiring electrifying, life-saving story about a Patrol's heroic actions in aid of their community, while our National Office has some staff announcements to make.

Around 8 pm on August 5th, Mt Wellington Police were called out to help a mother whose daughter was experiencing a Mental Health episode. Officers, along with a Police helicopter, had been dispatched to find the women's daughter.



When arriving on the scene, Police found the distressed daughter had been located by Patrollers, from the Ellerslie Patrol. The daughter, now safe, was being supported by the Patrol and members of the public.

Police have commended the conduct of the Ellerslie Patrollers, and because of their actions, Police were able to reunite the mother with her daughter within minutes of arriving on the scene.

Constable Max Jones, of Mount Wellington Police, expressed his gratitude in a letter sent to the Patrol. In which he praised their "professionalism, aroha, and respect" in service to their community.

CPNZ sincerely seconds the Constable's words. The Patrollers actions here were nothing short of heroic. From their quick response, to the support they provided the family and community afterwards, they've conducted themselves as exemplary representatives of what Community Patrollers are capable of.

This month, it's our pleasure to welcome two new additions to the CPNZ family. Heather, and her background in administration work, joins us to take over ID Cards & Database, while also assisting in other areas around the office, and Vinay, a Patroller from Tauranga, is taking over the Safer Plates programme.

They've both written a quick greeting on the following page for everyone in our CPNZ community. Be sure to give them a welcome email when you can!

Looking Back at August Continued

Kia ora,

My name is Heather and I am the new office administrator. I'm from Wellington but completed my Bachelor of Arts majoring in Anthropology and Media & Communications at the University of Canterbury in 2017.

I have a background in analyst work with data, financial crime, and quality assurance. I just finished a Graduate Diploma in Criminology at Victoria University of Wellington mid this year.

I'm really excited about this opportunity to be part of the Community Patrol community and look forward to connecting with so many of you.

Hi all,

My name is Vinay. I've been a volunteer with the Tauranga South Community Patrol for about 6 years. I initially joined when I was going through the police recruitment process to get some on the job experience, however, those dreams fell short when a knee injury brought that to a halt. However being part of Community Patrols was the next best way to make a difference in my local community, so I kept on trucking and have loved every moment of doing it.

I work as a hotel Reception & Night Manager. When I'm not doing that, the rest of my time is split up between family and volunteering with CPNZ. I look forward to taking on the role of Safer Plates Co-ordinator and assisting in any way I can.



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VINAY

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Hamilton Council Proposes "Multi-Agency Approach" to Community Safety

Hamilton City Council has recently carried out, and released the results, for their annual Central City Safety Perceptions Survey. The survey helps gather the public's views on safety within their city and informs decisions on public policy made by the Hamilton Council.

The 2021 results show a decrease in the public's sense of safety compared to previous years, with 41.5% of people feeling safe after dark – a 14% drop compared to 2020's survey. To address this, Hamilton's Mayor, Paula Southgate, is advocating for a multi-agency, community-focused approach to city safety.

This includes uniting Police, The People's Project, the Hamilton Central Business Association, and Police partners, which includes CPNZ. In a statement, Paula Southgate said "It's not something the Council or the Police or any agency can solve on its own. We need the whole community to work together."

Currently, CPNZ has three Patrols in the Hamilton region, but none operate in the CBD areas. CPNZ Trust Board Chairman, Chris Lawton, is initiating contact with Hamilton Police, with the intention of establishing a fourth CPNZ Patrol in the area.

CPNZ wants to utilise all of their resources to assist with improving the Hamilton community's perception of safety. So, Chris Lawton is also beginning work with our other Patrols in Hamilton, alongside Hamilton's Mayor & Police, to find how CPNZ can better coordinate our resources and assist with the proposed multi-agency plan.

This proposed approach is the embodiment of CPNZ's motto "Safer Communities Together" and we want to do our utmost to achieve this mission for the communities of Hamilton, and the rest of New Zealand.



How Data is the future of CPNZ

A number of Patrols have developed or are using some form of Electronic Reporting System (ERS) in service of their Patrol duties. This can be any system that reports, sorts, stores, or records data on patrolling activities and Patrollers themselves. These systems are part of CPNZ's future, as we take strides to integrate our systems with those used by Police. The advantages of a more integrated system are immense. They help strengthen our working relationship with Police, understand what's happening with Patrols, and make more informed decisions based on that information.

Can all those Patrols that have an ERS system or utilise any form of electronic reporting advise our National Office Staff? This information will be collected, collated and considered by the Board and Police as we move forward to a single nationwide system that will hopefully integrate with Police. By knowing what systems are already being utilized by Patrols, we can understand what software Patrols are already familiar with and help make the transition to one, unified system as smooth as possible.



The benefit of a unified system being CPNZ can gather information from across all Patrols quickly and easily for reporting purposes, analysing, and making more informed decisions across CPNZ.

If your Patrol uses an ERS system, please contact office@cpnz.org.nz and let us know:

- What system you use
- What you use it for
- The benefits of the system you use

Please include ERS in the subject line.

CPNZ Trust Board Chairman,
Chris Lawton.

Spotlight On Patrols



The Mangawhai Community Patrol is working between Mangawhai and Kaiwaka and hope to expand to Wellsford in the near future

The following article was written by Ann van Engelen has been republished from The Weekender Lifestyler.

Mangawhai Community Patrol is presently expanding into the Kaiwaka and Wellsford areas.

"We work closely with the police, and they have requested that we expand our area of observation," says team leader/coordinator Wayne Price.

"At this stage, we are making no formal commitment to times, places or days of these patrols, and we will review what we achieve in the next two to three months. "The patrol has been going in Mangawhai for five years now and is going really well. The community is very supportive and generous with their donations to help toward our costs."

The group recently received a new vehicle from Mangawhai Central. "Mangawhai Central also helps with the maintenance of the car while the petrol, which comes out of donations, we receive from people and businesses. Each volunteer goes through an extensive training module. Each patrol is documented and forwarded to the police on a special report.

These include times of events, vehicle registrations and people descriptions.

We also have GPS records of all of our movements.

"Team members generally want to help to keep our living environment and town safe. Our community is important to us, and we don't want problems here.

"It is interesting how much havoc is created by people out of the area at places like Mangawhai Activity Zone and the beach. When we see people going over the speed limit, we often pull up beside them and let them know we are here watching.

"They are always spoken to politely but just reminded that the community doesn't want trouble. It is also interesting to see the number of people slow down when they see our patrol car. The camera on the dashboard sees a lot of things that go on.

"We are hoping to secure a benefactor to sponsor monitored cameras in the future and have the patrol monitoring them. With the cell phone monitored ones, you can have 10 team members watching the camera at once.

"In the future, we envisage expanding with permanent patrols in Wellsford and Kaiwaka and would love to have local people join us. Being part of the patrol sees people making good friends with people from various walks of life, skill sets and life experience."

Tips, Tricks, & Other Bits

Training

Great to see so many new Patrollers registering online and completing the mandatory training during the lockdown. A fantastic time to be doing so. If anyone is struggling with getting online or needing any help please let me know.



TONI

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We continue business as usual working from home during the lockdown. There are certain aspects that we are currently unable to do including sending of ID cards, tri-folds, and training manuals. If you are requiring any of these except ID cards please let us know and we will endeavour to get these out to you once we have access to the National Office again.

Please continue to contact the National Office team for anything. When contacting the National Office remember to use one of the listed email accounts on the Contacts page on the CPNZ website.



LIAM

communications
[@cpnz.org.nz](mailto:communications@cpnz.org.nz)

Communications

Patroller Profiles, an initiative CPNZ has been running for the last few months, has been a massive success for us, and we've been enjoying all the engagement our community has with these stories. If you haven't already, you can find these profiles here: <https://cpnz.org.nz/our-stories/>.

CPNZ is still after more Patrollers who want to tell us their life experiences and have us share them with our followers. If you have a day job or skillset you're passionate about, why not tell the world about it? Send me an email at communications@cpnz.org.nz today!

Working, Safer, Smarter, & Healthier

We want Patrollers to stay safe when performing their duties, and this regular section will give some tips on best practices when on patrol. The work we do in our communities is important, but your own safety is also paramount to CPNZ.

The Patrol Vehicle and Driver Proficiency

CPNZ has received reports of an accident occurring in a Patrol Vehicle. The driver is an elderly person, and the Patrol's Health & Safety Officer has reached out to National Office for advice on how to proceed if a Patroller is having driving issues that may be related to the Patroller's age.

- Section 4.1.2 of the Best Practise Manual states "*Patrollers must demonstrate safe, efficient driving skills and other good road safety habits at all times and display the highest level of professional conduct when driving the patrol vehicle.*"

We understand this can be a sensitive subject for some Patrols and Patrollers, so CPNZ is currently looking into training options to get every Patroller on the same level of driving proficiency.

Until then, please either refer to both the Best Practise Manual and the Code of Conduct for more information on what's expected on Patrol Vehicle drivers, or talk to your Patrol Leader.



Final Words

Police Remembrance Day - On September 29th, we honour Police staff who have been slain or died as a result of their duties, as well as serving, retired and former Police staff who have passed. Held on the feast day of the Archangel Michael, the Patron Saint of Police, memorials are held around the country, along with a national service at the Royal New Zealand Police College in Porirua.



Daylight Saving Starts - Remember to turn your clocks forward one hour from 2 am on Sunday, September 26th. Daylight Saving runs until Sunday, April 3rd, so expect the nights to come around a little quicker for the next few months. Digital clocks, like phones and computers, will adjust automatically, but watches, microwaves, and anything else not connected to the internet will be to be manually changed.



Mental Health Awareness Week - September 27th to October 3rd is a time to explore how the relationships, experiences, and environment around us shapes our mental health. It's a time to talk to your friends and family and remember how far a chat can go to improve our lives. The Ministry of Health runs plenty of seminars during this time and have plenty of downloadable resources to help find ways to make a connection with those around us. You can check these out here: <https://www.mhaw.nz/#> & start preparing today.

